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Dear Customer,

The EPA, Tennessee Department of Environment and Conservation and the Tennessee Division of Water Supply have set certain standards and guidelines to insure everyone who is supplied with public drinking water that it is as safe as possible.

To comply with the standards set forth by the above authorities all public water systems are required to have an ongoing program for the prevention of possible contamination of the public water system by cross-connection.

The Metro Utility Department has in effect a program to inspect customer water use for the possibility of a cross connection. (Cross-connection is sometimes referred to as Backflow).

Enclosed is a Cross-Connection Survey that will determine your risk of a cross-connection. Please fill out and return to us within one week of receipt. You may mail it to us at the post office box listed above or feel free to drop it by our office at 705 Fayetteville Highway during regular business hours or in our night drop, located beside the drive-thru window, after hours.

Thank you,

Mike Mitchell